

zenzero

IT SOLUTIONS

Zenzero helps Intex Projects reduce duplication by 40%

Case Study

The Problem

Intex Projects are specialists in the fit out and refurbishment of offices in sectors like legal, financial, pharmaceutical, health, education, retail, manufacturing, energy and large blue chip corporations. Due to the size and complexity of such projects, Intex Projects needed a better way to effectively report on suppliers, contractors and materials being used throughout each phase of the projects. To be truly effective a bespoke software application was required to integrate with the existing systems and processes to significantly improve the level of reporting accuracy and to reduce the time taken to compile these reports.

Kate Swinson, Company Secretary at Intex Projects explains why they choose Zenzero for this project. "We initially looked at the Project Management bolt on for SAGE, however it could not deliver what we wanted to achieve. We also considered other bespoke software options, however with on-going monthly charges the total overall cost outweighed the benefits the system would have provided. Having worked with Zenzero for over 8 years we were confident that their knowledge of our company, coupled with their IT expertise, would ensure the very best outcome for the project."

Intex Projects

Key Benefits

- Anywhere access to accurate reports
- Two man days per month of saved time when producing month end reports
- Increased security of data and accuracy of information

The Solution

"When the project kicked off, Zenzero worked closely with the finance and contracts team to identify the key areas that needed to be considered during the planning stage. Anne's knowledge of Sage ensured a smooth integration of the new system with our existing Sage software and also provided additional advice on the accounting front. This enabled us to make decisions to incorporate even more elements of the accounts processes into the new system, for example the addition of a Credit Card payment function and Work in Progress report. Any challenges presented by the Intex team were swiftly considered and solutions provided and implemented efficiently. The day of the integration went smoothly and with the provision of on-site support from Zenzero, all queries on the day were answered and so the team quickly felt confident in using the new system."



“The project was delivered on time and on budget, despite additional change requests made by Intex, the system went live on the agreed date. The budget was carefully considered at all stages of the project and Zenzero worked with Intex to deliver a cost effective solution to fit our requirements.”

The Results

“Now that the new solution is in place it’s able to span the contracts, purchasing and accounts teams and ensures accuracy of data and a standard documented approach for all projects. It reduces duplication of work by at least 40% and although having only been up and running for a couple of months the team are already feeling the benefits.”

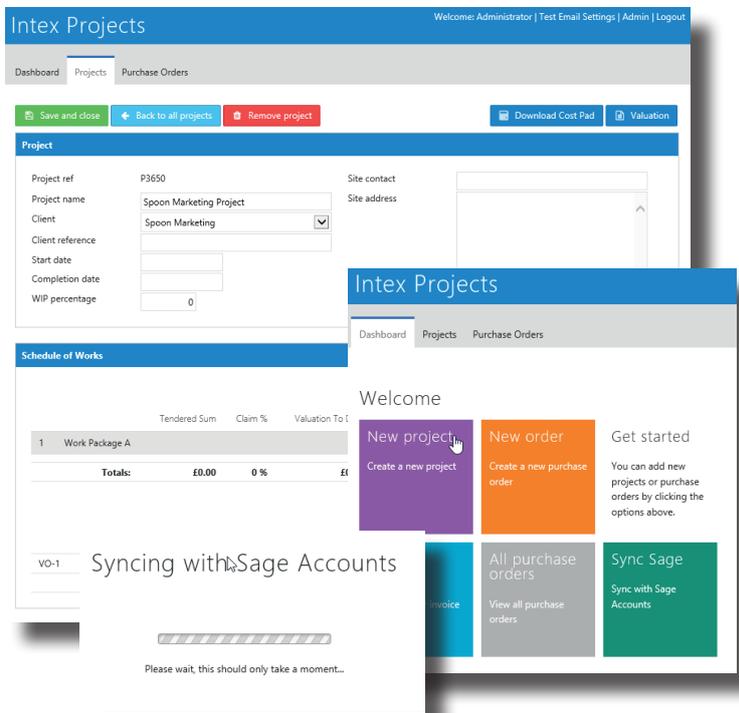
“Along with benefitting from reduced duplication, we have also managed to half the time taken to create client valuations which is a crucial part of our business. Its streamlined processes, created more accurate real-time financial data regarding the GP of projects ensuring better forecasting and project documentation is more structured and visually more professional to Clients.”

“The expertise that Zenzero have in relation to creation of new software and integration of systems meant the whole project went very smoothly. The personable team approach also meant that the project was actually enjoyable!”

Zenzero Software’s Managing Director, Anne Tasker said, “Intex Projects asked Zenzero Software to look at their existing processes to design and build a bespoke solution tailored to their needs as a growing business. We were able to turn the project around to meet the deadline and within budget. Intex Projects went live at the start of December following a successful client signoff.”

“It reduces duplication of work by at least 40% and although having only been up and running for a couple of months the team are already feeling the benefits.”

Kate Swinson, Intex Projects



0333 3209 900
www.zenzero.co.uk

